DAWAT E ISLAMI UK



PARENTAL BEHAVIOUR POLICY

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PARENTAL BEHAVIOUR POLICY

We recognise that the success of the Madrassah is dependent on a strong partnership between all members of the Madrassah community: pupils, parents, staff and senior management. This partnership must be based on a polite, positive and respectful relationship. For this reason, we continue to welcome and encourage parents/carers to participate fully in the life of our Madrassah. Any reference in this policy to a "Parent", includes any parent, guardian, carer or other individual with "parental responsibility" (as defined in the Children Act 1989) for a pupil of Madrassah tul Madina.

The purpose of this policy is to provide a reminder about the expected conduct from our Parents and visitors. We ask that all members of the Madrassah community follow these principles:

- We all respect the caring ethos of our Madrassah.
- Both Parents and staff need to work together for the benefit of the pupils.
- All members of the Madrassah community should be treated with respect and, therefore, we must all set a good example in our own speech and behaviour.

In this context, threatening, violent or abusive behaviour, against any members of our Madrassah community, is unacceptable and will not be tolerated. All members of our community have a right to expect the Madrassah to be a safe place in which to work and learn. Where the behaviour of Parents or visitors falls below expected standards, the Madrassah management will take appropriate action.

Parental conduct

Parents are asked to communicate with each other and with other children, as well as all members of staff in a respectful and courteous manner; a manner in which they themselves would wish to be addressed.

Parental access

Normal permitted times on the premises are at drop-off, at pick up and any prayer times. Access onto the Madrassah property at any other time is by appointment only.

Behavioural Incidents

In order to support a peaceful and safe Madrassah environment, we cannot accept Parents or visitors exhibiting the following:

- Conduct which undermines the safe and calm environment in Madrassah, either in the office, classroom, around the premises, immediately outside the Madrassah or anywhere the Madrassah is being represented
- Using loud or offensive language, such as swearing
- Displaying an unacceptable amount of anger and aggression.
- Threatening physical violence to a member of the Madrassah community.
- Damaging Madrassah or personal property.
- Abusive telephone calls, emails, letters or other forms of written communication.
- Defamatory comments about Madrassah staff, senior management or other Parents on social media sites.
- Sexual abuse
- Racial abuse
- The use of physical aggression towards another adult or child. This includes physical punishment of one's own child.
- Approaching someone else's child in order to chastise them.
- Entering the Madrassah premises without authorisation

Any example of such behaviour shall, for the purposes of this policy, constitute a "Behavioural Incident". If any such incidents are reported by a Parent to the Madrassah, but haven't been witnessed by a member of staff, evidence will be required to substantiate these claims.

INAPPROPRIATE USE OF SOCIAL MEDIA SITES

Social media websites are being used increasingly to fuel campaigns and complaints against Madrassahs, headteachers, Madrassah staff, senior management and in some cases other Parents/pupils.

The Senior Leadership Team of Madrassah tul Madina consider the use of social media websites being used in this way as unacceptable and not in the best interests of the children or the whole Madrassah community.

Any concerns you may have must be made through the appropriate channels by speaking to the class teacher, the Head or the senior management, so they can be dealt with fairly, appropriately and effectively for all concerned.

In the event that any pupil or Parent is found to be posting libellous or defamatory comments on Facebook or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this. The Madrassah will also expect that any Parent or pupil removes such comments immediately.

In serious cases the Madrassah will also consider its legal options to deal with any such misuse of social networking and other sites. Additionally, and perhaps more importantly is the issue of cyber bullying and the use by one child or a Parent to publicly humiliate another by inappropriate social network entry. We will take and deal with this as a serious incident of bullying. Thankfully such incidents are extremely rare.

PROCEDURES

The Madrassah has processes in place for dealing with Behavioural Incidents. Any Behavioural Incident will be reported to the Head, and the appropriate procedures will be followed. This may include verbal warnings, written warnings and/or exclusion from the Madrassah premises.

At any stage, the Madrassah may report serious incidents of abusive and threatening behaviour to the Police. The Madrassah has a responsibility to ensure that any act of actual or threatened violence is referred to the Police immediately.